

## QC Technician

The QC Technician/ completes testing activities (both hardware and software) in collaboration with R&D engineers and QA engineers to ensure the overall system readiness for formal Verification and Validation activities as well as safety and efficacy.

### ESSENTIAL FUNCTIONS:

- Complete testing according to scripts, protocols, and standards.
- May help write and revise said test procedures.
- Responsible for recording test results in the document control system.
- Collaborate with R&D engineers to understand system requirements and develop test cases/scenario.
- Review and update Test Procedures based on system level requirements.
- Execute Test Procedures to ensure the system is working per the requirements, per safety needs and that tests comprehensively cover any requirements.
- Investigate test issues during test execution to determine root cause, whether it is test environment, system issue or test issue.
- Review test results/reports for complete and accurate testing of the requirements.
- Reviews test procedures and related documentation for accuracy and completeness.
  - Identify, prioritize, report, and track defects from testing activities and verify defects are accurate.
- Coordinate with QA department regarding test documentation.
- Coordinate with QA department regarding QA activities as needed.
- May participate in complaint intake and remediation.
- May participate in CAPA and Non-conformance evaluations.
- May participate in risk profiling for medical devices.
- Understands and complies with all company policies and procedures.
  - Understand basic QA/RA principles.
  - Understand basic principles of all phases of PLM system.

### MINIMUM REQUIREMENTS:

Education: 2-year degree required, 4-year Degree preferred with emphasis in engineering or sciences

Experience: Prior Medical Device working experience or system testing experience preferred. Prior experience with an active PLM system. Prior experience working in a regulated environment such as healthcare, banking, etc...Prior experience dealing with a QA system and related documents preferred.

Preferred Skills/Qualifications: Strong computer skills including computer application such as Microsoft Office, power point, excel, smartsheet, and sharepoint. Excellent reading and writing skills. Strong attention to detail.

Other Skills: Must be able to speak, read and write the English language